



**ST. ELIZABETH ANN SETON**

**Dental Clinic**

*Dental Care That Changes Lives*

## **Annual Program Report: Fiscal Year 2015 (2014-'15)**

Columbia St. Mary's healthcare system sponsors St. Elizabeth Ann Seton Dental Clinic in Milwaukee to provide free dental care for vulnerable people. As the primary source of free dental care for the uninsured in the city, the clinic provides urgent and restorative care for adults, children and expectant mothers, as well as Smart Smiles, the largest school-based oral health program for children in Wisconsin. Staff members, volunteers and students deliver care each weekday, following best practices. Seton receives financial support through state insurance billing and partners such as corporations, foundations and social service organizations.

### **Patient Care**

- 20,570 patient encounters: 7,015 in the clinic, 13,555 in Smart Smiles
- 71,617 total procedures performed: 17,340 in the clinic and 54,277 in Smart Smiles
- Total value of services provided: \$3,737,908.
- 2,420 urgent-care encounters for 1,888 patients, including 244 children
- 1,136 restorative-care encounters for 181 adults (5 of whom completed prosthodontic care and received dentures) referred by community clinics and service agencies
- 1,551 restorative-care encounters for expectant mothers in our prenatal oral health program, 175 of whom completed treatment
- 1,908 restorative-care encounters for 506 children referred by Smart Smiles and the United Community Center's Miles of Smiles school-based program
- 8,431 children served at 60 Milwaukee schools in Smart Smiles:
  - 16,052 fluoride treatments, an average of 2 per child
  - 5,334 prophylactic teeth cleanings
  - 8,200 oral-health lessons
  - 23,528 teeth sealed among 5,232 children, an average of 4.5 per child
  - \$3.1 million savings in averted dental procedures for all teeth sealed, that is, the cost of restoration to teeth that would have experienced cavities.

### **Workforce development**

- Clinical externships provided for 2 dental students from Marquette University School of Dentistry, as well as 26 hygiene and dental assisting students from Milwaukee Area Technical College and Waukesha County Technical College
- 1,355 volunteer hours: dentists provided 695 hours, other volunteers 660

### **Sustainability**

Seton remains sustainable through increased BadgerCare billing for children and expectant mothers, support from donors such as the CSM Foundation, United Way of Greater Milwaukee, Delta Dental of Wisconsin, WDA, and volunteers who provided care to patients.

### **Summary**

Through collaboration with community partners and careful stewardship of resources, Seton continues to increase its efficiency, effectiveness and service. Also, the clinic continues to develop strategies for expanding capacity and access to care for vulnerable populations. A program of focused care for diabetic patients of the CSM Family Health Center was piloted this year.